KHALSA COLLEGE FOR WOMEN AMRITSAR


## Feedback Analysis

(2020-2021)

# Khalsa College for Women, Amritsar <br> GT Road, Amritsar 

## Student's Feedback Form (2020-21)

Name of the Student $\qquad$ Roll No. $\qquad$

Class/Semester $\qquad$ Department $\qquad$
Session $\qquad$
Tick the appropriate option

| S. No. | Parameters | Strongly <br> Agree | Agree | Neutral | Disagree | Strongly <br> Disagree |
| :---: | :--- | :--- | :--- | :--- | :--- | :--- |
| 1. | The curriculum is up-to-date, <br> need based and relevant to real <br> life situations |  |  |  |  |  |
| 2. | The syllabus is designed to <br> enhance the employability <br> skills of the students |  |  |  |  |  |
| 3. | ICT and various other teaching <br> aids are used extensively to <br> cover the syllabus |  |  |  |  |  |
| 4. | The curriculum enhances the <br> knowledge, skills and <br> competencies of the students |  |  |  |  |  |
| 5. | The whole syllabus is <br> completed in the allotted time <br> period. |  |  |  |  |  |
| 6. | The Electives offered in the <br> curriculum are supportive to <br> the core papers |  |  |  |  |  |
| 7. | Equal weightage is given to <br> theory and practical course <br> content |  |  |  |  |  |
| 8. | Adequate books, relevant <br> material and online resources <br> are available in the library for <br> the topics mentioned in the <br> curriculum |  |  |  |  |  |

# Report on Analysis of Students' Feedback 

(2020-21)
The Internal Quality Assurance Cell (IQAC) of the college has been focusing on quality improvement through structured feedback from students, which gives vital information for improving the curriculum. The formal feedback of the college students was taken for specific parameters focusing the course content. Feedback from students allows them the opportunity to comment on various aspects of curriculum. This provides useful suggestions for improving the curriculum, which can be conveyed to the university via various faculty members who serve on the Board of Studies. The data is examined, and the suggestions are considered before being presented to the academic head at the semester end meeting for discussion and possible implementation into the institution's future development.

## Result of Analysis of Students' Feedback (2020-21)

The feedback from students on design and review of curriculum was obtained through Structured Questionnaire which included 8 questions on various aspects.

A five point Likert scale has been used with weights assigned from 1 to 5 to different levels as follows:
Strongly Disagree
Disagree
Neutral
Agree
Strongly Agree
The Range of each order or level is determined by the following formula:
(Highest point in Likert Scale- Lowest point in Likert Scale)/ Number of Levels Used Therefore, $\quad$ Range $=(5-1) / 5=4 / 5=\mathbf{0 . 8}$
Hence,

| Range for 'Strongly Disagree' is | $\mathbf{1 . 0}$ to $\mathbf{1 . 8}$ |
| :--- | ---: |
| Range for 'Disagree' is | $\mathbf{1 . 8}$ to 2.6 |
| Range for 'Neutral' is | $\mathbf{2 . 6}$ to 3.4 |
| Range for 'Agree' is | $\mathbf{3 . 4}$ to 4.2 |
| Range for 'Strongly Agree' is | $\mathbf{4 . 2}$ to 5.0 |

## Data Analysis and Interpretation

Following is the tabular analysis of each question showing number of students' responses on five point Likert scale, percentage of students' responses, weighted score and weighted mean score of each question.

Question No: (1) The curriculum is up-to-date, need based and relevant to real life situations

Table 1: Responses on curriculum is up-to-date, need based and relevant to real life situations

| Responses | Strongly <br> Agree <br> $\mathbf{5}$ | Agree | Neutral | Disagree | Strongly <br> Disagree <br> $\mathbf{1}$ | Total |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| Number of <br> Students | 52 | 203 | 44 | 1 | 0 | 300 |
| Percentage | 17.33 | 67.66 | 14.66 | 0.33 | 0 | 100.00 |
| Weighted Score | 260 | 812 | 132 | 2 | 0 | 1206 |
| Weighted Mean <br> Score |  |  |  |  |  |  |

Table 1 shows that out of 300 students surveyed, 52 i.e. $17,33 \%$ of students strongly agree that the curriculum is up-to-date, need based and relevant to real life situations, 203 i.e. $67.66 \%$ of students agree for the same, 44 i.e. $14.66 \%$ of students' views are neutral, 1 i.e. $0.33 \%$ of students disagree and none of students strongly disagree that the topics of curriculum are not up-to-date.

The results to Question 1 are presented below in diagram as shown in Fig.1.


Fig.1. Percentage of responses on curriculum is up-to-date, need based and relevant to real life situations.

Here, it is also observed that Weighted Mean Score of Question No. 1 is 4.02 which lies between the Likert range of 3.4 to 4.2 i.e. range for 'Agree'. So, it can be concluded that there is agreement among students that the curriculum is up-to-date, need based and relevant to real life situations.

Question No :(2) The syllabus is designed to enhance the employability skills of the students
Table 2: Responses on syllabus is designed to enhance the employability skills of the students

| Responses | Strongly <br> Agree <br> $\mathbf{5}$ | $\mathbf{A g r e e}$ | Neutral Disagree | Strongly <br> Disagree <br> $\mathbf{1}$ | Total |  |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| Number of Students | 46 | 197 | 54 | 2 | 1 | 300 |
| Percentage | 15.30 | 65.66 | 18.00 | 0.66 | 0.33 | 100.00 |
| Weighted Score | 230 | 788 | 162 | 4 | 1 | 1185 |
| Weighted Mean <br> Score |  |  |  |  |  |  |

Table 2 shows that out of 300 students surveyed, 46 i.e. $15.30 \%$ of students strongly agree that, syllabus is designed to enhance the employability skills of the students, 197 i.e. $65.66 \%$ of students agree for the same, 54 i.e. $18 \%$ of students' views are neutral, 2 i.e. $0.66 \%$ of students disagree and 1 i.e. $0.33 \%$ of students strongly disagree that syllabus is designed to enhance the employability skills of the students. The results to Question 2 are presented below in diagram as shown in Fig.2.


Fig.2. Percentage of responses on syllabus is designed to enhance the employability skills of the students

Weighted Mean Score of Question No. 2 is 3.95 which fall in the Likert range of 'Agree' and hence it can be concluded that the students agree that continues efforts are made by the college to improve the quality of teaching and learning.

Question No: (3) ICT and various other teaching aids are used extensively to cover the syllabus

Table 3: Responses on ICT and various other teaching aids are used extensively to cover the syllabus

| Responses | Strongly <br> Agree <br> $\mathbf{5}$ | Agree | Neutral | Disagree | Strongly <br> Disagree <br> $\mathbf{1}$ | Total |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| Number of <br> Students | 53 | 198 | 48 | 1 | 0 | 300 |
| Percentage | 17.66 | 66.00 | 16.00 | 0.33 | 0 | 100.00 |
| Weighted Score | 265 | 792 | 144 | 2 | 0 | 1203 |
| Weighted Mean <br> Score |  |  |  |  |  |  |

Table 3 shows that out of 300 students surveyed, 53 i.e. $17.66 \%$ of students strongly agree that teaching aids including ICT enhance covering of syllabus, 198 i.e. $66 \%$ of students agree for the same, 48 i.e. $16 \%$ of students' views are neutral, 1 i.e. $0.33 \%$ of students disagree and none of students strongly disagree that ICT and various other teaching aids are used extensively to cover the syllabus.

The results to Question 3 are presented below in diagram as shown in Fig.3.


Fig.3. Percentage of responses on ICT and various other teaching aids are used extensively to cover the syllabus

Weighted Mean Score of Question No. 3 is 3.83 which lies between the Likert range of 3.4 to 4.2 i.e. range for 'Agree'. So, it is clear that ample opportunities are provided to enhance learning through guest lectures, seminars, workshops and conferences.

Question No: (4) The curriculum enhances the knowledge, skills and competencies of the students.

Table 4: Responses on curriculum enhances the knowledge, skills and competencies of the students.

| Responses | Strongly <br> Agree <br> $\mathbf{5}$ | Agree | Neutral | Disagree | Strongly <br> Disagree <br> $\mathbf{1}$ | Total |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| Number of <br> Students | 49 | 201 | 47 | 2 | 1 | 300 |
| Percentage | 16.33 | 67.00 | 15.66 | 0.66 | 0.33 | 100.00 |
| Weighted Score | 245 | 804 | 141 | 4 | 1 | 1195 |
| Weighted Mean <br> Score |  |  |  |  |  | $\mathbf{3 . 9 8}$ |

Table 4 shows that out of 300 students surveyed, 49 i.e. $16.33 \%$ of students strongly agree that curriculum enhances the knowledge, skills and competencies of the students,

201 i.e. $67.00 \%$ of students agree for the same, 47 i.e. $15.66 \%$ of students' views are neutral, 2 i.e $0.66 \%$ of students disagree and 1 i.e. $0.33 \%$ of students strongly disagree that curriculum enhances the knowledge, skills and competencies of the students

The results to Question 4 are presented below in diagram as shown in Fig. 4.


Fig.4. Percentage of responses on the curriculum enhances the knowledge, skills and competencies of the students.

Weighted Mean Score of Question No. 4 is 3.98 which lies between the Likert range of 3.4 to 4.2 i.e. range for 'Agree'. So, it is clear that curriculum enhances the knowledge, skills and competencies of the students

Question No: (5) The whole syllabus is completed in the allotted time period

Table 5: The whole syllabus is completed in the allotted time period

| Responses | Strongly <br> Agree <br> $\mathbf{5}$ | Agree | Neutral | Disagree | Strongly <br> Disagree | Total |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| Number of | 46 | 4 | $\mathbf{3}$ | $\mathbf{2}$ | $\mathbf{1}$ |  |$|$|  |
| :--- | :--- |
| Students |

Table 5 shows that out of 300 students surveyed, 46 i.e. $15.33 \%$ of students strongly agree that the whole syllabus is completed in the allotted time period, 217 i.e. $72.33 \%$ of students agree for the same, 35 i.e. $11.66 \%$ of students' views are neutral, 2 i.e. $0.66 \%$ of students disagree and none of the students strongly disagree that the syllabus is completed in the allotted time period. results to Question 5 are presented below in diagram as shown in Fig.5.


Fig.5. Percentage of responses on the whole syllabus is completed in the allotted time period.

Weighted Mean Score of Question No. 5 is 4.02 which lies between the Likert range of 3.4 to 4.2 i.e. range for 'Agree'. So, it is clear that the whole syllabus is completed in the allotted time period.

Question No: (6) The Electives offered in the curriculum are supportive to the core papers

Table 6: Responses on the electives offered in the curriculum are supportive to the core papers

| Responses | Strongly Agree | Agree | Neutral | Disagree | Strongly <br> Disagree <br> $\mathbf{1}$ | Total |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| Number of <br> Students | 58 | $\mathbf{4}$ | $\mathbf{3}$ | $\mathbf{2}$ |  |  |
| Percentage | 19.33 | 202 | 38 | 2 | 0 | 300 |
| Weighted Score | 298 | 66.33 | 12.66 | 0.66 | 0 | 100 |
| Weighted Mean <br> Score |  | 808 | 114 | 4 | 0 | 1224 |

Table 6 shows that out of 300 students surveyed, 58 i.e. $19.33 \%$ of students strongly agree that the electives offered in the curriculum are supportive to the core papers, 202 i.e. $66.33 \%$ of students agree for the same, 38 i.e. $12.66 \%$ of students' views are neutral, 2 i.e. $0.66 \%$ disagree and none of the students strongly disagree that the electives offered in the curriculum are supportive to the core papers, The results to Question 6 are presented below in diagram as shown in Fig. 6.


Fig.6. Percentage of responses on the Electives offered in the curriculum are supportive to the core papers

Weighted Mean Score of Question No. 6 is 4.08 which lies between the Likert range of 3.4 to 4.2 i.e. range for 'Agree'. So, it is clear that the electives offered in the curriculum are supportive to the core papers

Question No: (7) Equal weightage is given to theory and practical course content
Table 7: Responses on equal weightage is given to theory and practical course content

| Responses | Strongly <br> Agree <br> $\mathbf{5}$ | $\mathbf{A g r e e}$ | Neutral | Disagree | Strongly <br> Disagree <br> $\mathbf{1}$ | Total |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| Number of <br> Students | 42 | 198 | 58 | 2 | 0 | 300 |
| Percentage | 14.00 | 66.00 | 19.33 | 0.66 | 0 | 100.00 |
| Weighted Score | 245 | 804 | 141 | 4 | 0 | 1194 |
| Weighted Mean <br> Score |  |  |  |  |  |  |

Table 7 shows that out of 300 students surveyed, 42 i.e. $14.00 \%$ of students strongly agree that equal weightage is given to theory and practical course content, 198 i.e. $66.00 \%$ of students agree for the same, 58 i.e. $19.33 \%$ of student's views are neutral, 2 i.e. 0.66 students disagree and none of the students strongly disagree that equal weightage is given to theory and practical course content.The results to Question 7 are presented below in diagram as shown in Fig.7.


Fig.7. Percentage of responses on equal weightage
is given to theory and practical course content

Weighted Mean Score of Question No. 7 is 3.98 which lies between the Likert range of 3.4 to 4.2 i.e. range for 'Agree'. So, it is clear that equal weightage is given to theory and practical course content.

Question No: (8) Adequate books, relevant material and online resources are available in the library for the topics mentioned in the curriculum

Table 8: Responses on adequate books, relevant material and online resources are available in the library for the topics mentioned in the curriculum

| Responses | Strongly <br> Agree <br> $\mathbf{5}$ | Agree | Neutral | Disagree | Strongly <br> Disagree <br> $\mathbf{1}$ | Total |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| Number of <br> Students | 41 | 184 | 69 | 4 | 2 | 300 |
| Percentage | 13.66 | 61.33 | 23.00 | 1.33 | 0.66 | 100.00 |
| Weighted Score | 205 | 736 | 207 | 8 | 2 | 1194 |
| Weighted Mean <br> Score | $\mathbf{3}$ | $\mathbf{3}$ |  |  |  |  |

Table 8 shows that out of 300 students surveyed, 41 i.e. $13.66 \%$ of students strongly agree that adequate books, relevant material and online resources are available in the library for the topics mentioned in the curriculum, 184 i.e. $61.33 .00 \%$ of students agree for the same, 69 i.e. $23 \%$ of student's views are neutral, 4 i.e. $1.33 \%$ students disagree and 2 i.e. $0.66 \%$ students strongly disagree that adequate books, relevant material and online resources are available in the library for the topics mentioned in the curriculum. The results to Question 8 are presented below in diagram as shown in Fig.8.


Fig.8. Percentage of responses adequate books, relevant material and online resources are available in the library for the topics mentioned in the curriculum

Weighted Mean Score of Question No. 8 is 3.98 which lies between the Likert range of 3.4 to 4.2 i.e. range for 'Agree'. So, it is clear that adequate books, relevant material and online resources are available in the library for the topics mentioned in the curriculum.

## Conclusion

Following table and diagram present Weighted Mean Score on various questions:
Table 9: Weighted Mean Score of questions

| S. No. | Parameters | Weighted <br> Mean <br> Score |
| ---: | :--- | :--- |
| 1. | The curriculum is up-to-date, need based and relevant to real <br> life situations | $\mathbf{4 . 0 2}$ |
| 2. | The syllabus is designed to enhance the employability skills <br> of the students | $\mathbf{3 . 9 5}$ |
| 3. | ICT and various other teaching aids are used extensively to <br> cover the syllabus | $\mathbf{4 . 0 1}$ |
| 4. | The curriculum enhances the knowledge, skills and <br> competencies of the students | $\mathbf{3 . 9 8}$ |
| 5. | The whole syllabus is completed in the allotted time period. | $\mathbf{4 . 0 2}$ |
| 6. | The Electives offered in the curriculum are supportive to the <br> core papers | $\mathbf{4 . 0 8}$ |
| 7. | Equal weightage is given to theory and practical course <br> content | $\mathbf{3 . 9 8}$ |
| 8. | Adequate books, relevant material and online resources are <br> available in the library for the topics mentioned in the <br> curriculum | $\mathbf{3 . 9 8}$ |



Fig.9. Weighted Mean Score

Table 9 and Fig 9 show that the average of Weighted Mean Score of all questions related to curriculum is 4.00 which lies between Likert range of 3.4 to 4.2 , that is, the range for 'Agree', from which it can be concluded that on an average students agree that the curriculum, content and syllabus designed by the University and its future prospects are adequate, updated and relevant to present employment scenario and enhance their knowledge and skills.

# Khalsa College for Women, Amritsar GT Road, Amritsar 

## Alumni's Feedback Form (2020-21)

Full name of the Alumni $\qquad$
Date of birth $\qquad$
Year of degree obtained $\qquad$
E-mail ID
Present organisation

| S. No. | Parameters | Strongly <br> Agree | Agree | Neutral | Disagree | Strongly <br> Disagree |
| :---: | :--- | :--- | :--- | :--- | :--- | :--- |
| 1. | The program provided me <br> sufficient theoretical and <br> hands-on skills in the field of <br> specialization |  |  |  |  |  |
| 2. | The curriculum contributed <br> immensely towards your <br> overall improvement. |  |  |  |  |  |
| 3. | The knowledge acquired in <br> course curriculum can be <br> effectively applied at your <br> work place/real life situations |  |  |  |  |  |
| 4. | The program curriculum <br> provided environment for <br> exposure to IT skills. |  |  |  |  |  |
| 5. | I was mentored while I was an <br> on-going student and even <br> after post-qualification. |  |  |  |  |  |
| 6. | The curriculum has inculcated <br> research aptitude in you. |  |  |  |  |  |

# Report on Analysis of Alumni Feedback <br> (2020-21) 

The feedback from Alumni on design and review of curriculum was obtained through Structured Questionnaire which included 6 questions on various aspects. It aimed for responses on adequateness of courses curriculum, sufficiency of syllabus content in context of current professional standards and the role of curriculum in inculcating research aptitude in the former students. The feedback from alumni feedback is considered as a major resource for the holistic development of an institution.

A five point Likert scale has been used with weights assigned from 1 to 5 to different levels as follows:

## Strongly Disagree

Disagree
Neutral
Agree
Strongly Agree
The Range of each order or level is determined by the following formula:
(Highest point in Likert Scale- Lowest point in Likert Scale)/ Number of Levels Used Therefore, Range $=(5-1) / 5=4 / 5=0.8$
Hence,

| Range for 'Strongly Disagree' is | $\mathbf{1 . 0}$ to 1.8 |
| :--- | :--- |
| Range for 'Disagree' is | $\mathbf{1 . 8}$ to 2.6 |
| Range for 'Neutral' is | $\mathbf{2 . 6}$ to 3.4 |
| Range for 'Agree' is | $\mathbf{3 . 4}$ to 4.2 |
| Range for 'Strongly Agree' is | $\mathbf{4 . 2}$ to 5.0 |

## Data Analysis and Interpretation

Following is the tabular analysis of each question showing number of Alumni responses on five point Likert scale, percentage of Alumni responses, weighted score and weighted mean score of each question.

Question No: (1) The program provided me sufficient theoretical and hands-on skills in the field of specialization.

Table 1: Responses on the program provided me sufficient theoretical and hands-on skills in the field of specialization

| Responses | Strongly <br> Agree <br> $\mathbf{5}$ | Agree | Neutral | Disagree | Strongly <br> Disagree <br> $\mathbf{1}$ | Total |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| Number of <br> Alumni | 51 | 102 | 45 | 2 | 0 | 200 |
| Percentage | 25.50 | 51.00 | 22.50 | 1.00 | 0 | 100.00 |
| Weighted Score | 255 | 408 | 135 | 4 | 0 | 802 |
| Weighted Mean <br> Score |  |  |  |  |  |  |

Table 1 shows that out of 200 Alumni surveyed, 51 i.e. $25.50 \%$ of Alumni strongly agree that the program provided me sufficient theoretical and hands-on skills in the field of specialization, 102 i.e. $51.00 \%$ of Alumni agree for the same, 45 i.e. $22.50 \%$ of Alumni' views are neutral, 2 i.e. $1 \%$ of Alumni disagree and none of Alumni strongly disagree that the program provided me sufficient theoretical and hands-on skills in the field of specialization

The results to Question 1 are presented below in diagram as shown in Fig.1.


Fig.1. Percentage of responses on the program provided me sufficient theoretical and hands-on skills in the field of specialization

Here, it is also observed that Weighted Mean Score of Question No. 1 is 4.01 which lies between the Likert range of 3.4 to 4.2 i.e. range for 'Agree'. So, it can be concluded that there is agreement among Alumni that the program provided me sufficient theoretical and hands-on
skills in the field of specialization
Question No :(2) The curriculum contributed immensely towards your overall improvement.

Table 2: Responses on the curriculum contributed immensely towards your overall improvement.

| Responses | Strongly <br> Agree <br> $\mathbf{5}$ | Agree | Neutral | Disagree | Strongly <br> Disagree <br> $\mathbf{1}$ | Total |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| Number of Alumni | 62 | 9 | $\mathbf{3}$ | $\mathbf{2}$ | 36 | 2 |
| 1 | 200 |  |  |  |  |  |
| Percentage | 31.00 | 49.50 | 18.00 | 1.00 | 0.50 | 100.00 |
| Weighted Score | 310 | 396 | 108 | 4 | 1 | 819 |
| Weighted Mean <br> Score | 4.09 |  |  |  |  |  |

Table 2 shows that out of 200 alumni surveyed, 62 i.e. $31.00 \%$ of alumni strongly agree that the curriculum contributed immensely towards your overall improvement, 99 i.e. $49.50 \%$ of alumni agree for the same, 36 i.e. $18.00 \%$ of alumni' views are neutral, 2 i.e. $1.00 \%$ of alumni disagree and 1 i.e. $.50 \%$ of alumni strongly disagree the curriculum contributed immensely towards your overall improvement

The results to Question 2 are presented below in diagram as shown in Fig.2.


Fig.2. Percentage of responses the curriculum contributed immensely towards your overall improvement

Weighted Mean Score of Question No. 2 is 4.09 which fall in the Likert range of 'Agree' and hence it can be concluded that the Alumni agree that curriculum is covered effectively in the allotted time period

Question No: (3) The knowledge acquired in course curriculum can be effectively applied at your work place/real life situations

Table 3: Responses on the knowledge acquired in course curriculum can be effectively applied at your work place/real life situations.

| Responses | Strongly <br> Agree <br> $\mathbf{5}$ | $\mathbf{A g r e e}$ | Neutral | Disagree | Strongly <br> Disagree <br> $\mathbf{1}$ | Total |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| Number of <br> Alumni | 49 | 97 | 48 | 4 | 2 | 200 |
| Percentage | 24.50 | 48.50 | 24.00 | 2.00 | 1.00 | 100.00 |
| Weighted Score | 245 | 388 | 144 | 8 | 2 | 787 |
| Weighted Mean <br> Score |  |  |  |  |  | $\mathbf{3 . 9 3}$ |

Table 3 shows that out of 300 alumni surveyed, 49 i.e. $24.50 \%$ of alumni strongly agree the knowledge acquired in course curriculum can be effectively applied at your work place/real life situations., 97 i.e. $48.50 \%$ of alumni agree for the same, 48 i.e. $24.00 \%$ of alumni views are neutral, 4 i.e. $2.00 \%$ of alumni disagree and 2 i.e. $1.00 \%$ of alumni strongly disagree that the knowledge acquired in course curriculum can be effectively applied at your work place/real life situations.
The results to Question 3 are presented below in diagram as shown in Fig.3.

# The knowledge acquired in course curriculum can be effectively applied at your work place/real life situations 



Fig.3. Percentage of responses the knowledge acquired in course curriculum can be effectively applied at your work place/real life situations.

Weighted Mean Score of Question No. 3 is 3.93 which lies between the Likert range of 3.4 to 4.2 i.e. range for 'Agree'. So, it is clear that the knowledge acquired in course curriculum can be effectively applied at your work place/real life situations.

Question No: (4) The program curriculum provided environment for exposure to IT skills.
Table 4: Responses on the program curriculum provided environment for exposure to IT skills.

| Responses | Strongly <br> Agree <br> $\mathbf{5}$ | Agree | Neutral | Disagree | Strongly <br> Disagree <br> $\mathbf{1}$ | Total |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| Number of <br> Alumni | 49 | 101 | 47 | 2 | 1 | 200 |
| Percentage | 24.50 | 50.50 | 23.50 | 1.00 | 0.50 | 100.00 |
| Weighted Score | 245 | 404 | 141 | 4 | 1 | 795 |
| Weighted Mean <br> Score | $\mathbf{3}$ | $\mathbf{3}$ |  |  |  |  |

Table 4 shows that out of 200 alumni surveyed, 49 i.e. $24.50 \%$ of alumni strongly agree that the program curriculum provided environment for exposure to it skills, 101 i.e. $50.50 \%$ of alumni agree for the same, 47 i.e. $23.50 \%$ of alumni' views are neutral, 2 i.e. $1.00 \%$ of alumni disagree and 1 i.e. $0.50 \%$ of alumni strongly disagree that the program curriculum provided environment for exposure to it skills.
The results to Question 4 are presented below in diagram as shown in Fig.4.


Fig.4. Percentage of responses program curriculum provided environment for exposure to IT skills.

Weighted Mean Score of Question No. 4 is 3.97 which lies between the Likert range of 3.4 to 4.2 i.e. range for 'Agree'. So, it is clear that program curriculum provided environment for exposure to IT skills.

Question No: (5) I was mentored while I was an on-going student and even after postqualification.
Table 5: Responses on I was mentored while I was an on-going student and even after postqualification

| Responses | Strongly <br> Agree <br> $\mathbf{5}$ | Agree | Neutral | Disagree | Strongly <br> Disagree <br> $\mathbf{1}$ | Total |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| Number of <br> Alumni | 43 | $\mathbf{4}$ | $\mathbf{3}$ | $\mathbf{2}$ | 37 | 35 |

Table 5 shows that out of 200 alumni surveyed, 43 i.e. $21.50 \%$ of alumni strongly agree that they were mentored while they were on-going student and even after post-qualification, 117 i.e. $58.50 \%$ of alumni agree for the same, 35 i.e. $17.50 \%$ of alumni' views are neutral, 3 i.e. $1.50 \%$ of alumni disagree and 2 i.e. $1.00 \%$ of the alumni strongly disagree they were mentored they were on-going student and even after post-qualification.

The results to Question 5 are presented below in diagram as shown in Fig.5.


Fig.5. Percentage of responses on I was mentored while
I was an on-going student and even after post-qualification

Weighted Mean Score of Question No. 5 is 4.03 which lies between the Likert range of 3.4 to 4.2 i.e. range for 'Agree'. So, it is clear that alumni were mentored while they were on-going student and even after post-qualification.

Question No: (6) The curriculum has inculcated research aptitude in you.
Table 6: Responses on the curriculum has inculcated research aptitude in you.

| Responses | Strongly <br> Agree <br> $\mathbf{5}$ | Agree | Neutral | Disagree | Strongly <br> Disagree <br> $\mathbf{1}$ | Total |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| Number of <br> Alumni | 41 | $\mathbf{4}$ | $\mathbf{3}$ | $\mathbf{2}$ | 35 | 4 |
| 4 | 200 |  |  |  |  |  |
| Percentage | 20.50 | 58.00 | 17.50 | 2.00 | 2.00 | 100 |
| Weighted Score | 205 | 464 | 105 | 8 | 4 | 786 |
| Weighted Mean Score |  |  |  |  |  |  |

Table 6 shows that out of 200 alumni surveyed, 41 i.e. $20.50 \%$ of alumni strongly agree that the curriculum has inculcated research aptitude in them, 116 i.e. $58.00 \%$ of alumni agree for the same, 35 i.e. $17.50 \%$ of alumni' views are neutral, 4 i.e. $2.00 \%$ disagree and 4 i.e. $2.00 \%$ of the alumni strongly disagree that the curriculum has inculcated research aptitude in them.

The results to Question 6 are presented below in diagram as shown in Fig.6.


Fig.6. Percentage of responses on the curriculum has inculcated research aptitude in you

Weighted Mean Score of Question No. 6 is 3.93 which lies between the Likert range of 3.4 to 4.2 i.e. range for 'Agree'. So, it is clear the curriculum has inculcated research aptitude in the alumni.

## Conclusion

Following table and diagram present Weighted Mean Score on various questions:
Table 7: Weighted Mean Score of questions

| S. No. | Parameters | Weighted <br> Mean Score |
| :---: | :--- | :--- |
| 1. | The program provided me sufficient theoretical and hands-on skills in <br> the field of specialization | 4.01 |
| 2. | The curriculum contributed immensely towards your overall <br> improvement. | 4.09 |
| 3. | The knowledge acquired in course curriculum can be effectively <br> applied at your work place/real life situations | 3.93 |
| 4. | The program curriculum provided environment for exposure to IT <br> skills. | 3.97 |
| 5. | I was mentored while I was an on-going student and even after post- <br> qualification. | 4.03 |
| 6. | The curriculum has inculcated research aptitude in you. | 3.93 |



Fig.7. Weighted Mean Score

Table 7 and Fig 7 show that the average of Weighted Mean Score of all questions related to curriculum is 3.99 which lies between Likert range of 3.4 to 4.2 , that is, the range for 'Agree', from which it can be concluded that on an average the majority of the alumni are happy with the curriculum. During the alumni meet they admitted that they are proud to be a part of this institution and they agreed that they would recommend their friends and relatives to enroll in this institution.

# Khalsa College for Women, Amritsar GT Road, Amritsar 

## Faculty's Feedback Form (2020-21)

Faculty Name $\qquad$
Designation and Department
Address and Mobile no $\qquad$
Working at KCW since $\qquad$

| S. No. | Parameters | Strongly <br> Agree | Agree | Neutral | Disagree | Strongly <br> Disagree |
| :---: | :--- | :--- | :--- | :--- | :--- | :--- |
| 1. | The curriculum helps to gain <br> both theoretical and practical <br> Knowledge. |  |  |  |  |  |
| 2. | The curriculum is covered <br> effectively in the allotted time <br> period. |  |  |  |  |  |
| 3. | The syllabus is adequate to <br> link the gap between academia <br> and industry/employers in the <br> current global scenario. |  |  |  |  |  |
| 4. | The course content is evenly <br> distributed in all the units. |  |  |  |  |  |
| 5. | Recent advancements are <br> frequently upgraded and added <br> in the curriculum. |  |  |  |  |  |
| 6. | The syllabus is structured to <br> explicate your teaching goals <br> and learning outcome. |  |  |  |  |  |
| 7. | Adequate books and reference <br> material are available for the <br> topics mentioned in the <br> curriculum in the college <br> library. |  |  |  |  |  |

# Report on Analysis of Faculty Feedback (2020-21) 

The feedback from faculty on design and review of curriculum was obtained through Structured Questionnaire which included 7 questions on various aspects. The feedbacks were collected and collated in the institute level and important suggestions / comments / remarks given by the faculty members are considered for enhancing the curriculum, syllabi and other services offered in the Institute.

A five point Likert scale has been used with weights assigned from 1 to 5 to different levels as follows:
Strongly Disagree
Disagree
Neutral
Agree
Strongly Agree
The Range of each order or level is determined by the following formula:
(Highest point in Likert Scale- Lowest point in Likert Scale)/ Number of Levels Used Therefore, $\quad$ Range $=(5-1) / 5=4 / 5=\mathbf{0 . 8}$
Hence,
Range for 'Strongly Disagree' is $\mathbf{1 . 0}$ to 1.8
Range for 'Disagree' is
1.8 to 2.6

Range for 'Neutral' is
2.6 to 3.4

Range for 'Agree' is
Range for 'Strongly Agree' is

## 3.4 to 4.2

4.2 to 5.0

## Data Analysis and Interpretation

Following is the tabular analysis of each question showing number of faculty' responses on five point Likert scale, percentage of faculty' responses, weighted score and weighted mean score of each question.

Question No: (1) The curriculum helps to gain both theoretical and practical Knowledge

Table 1: Responses on the curriculum helps to gain both theoretical and practical knowledge

| Responses | Strongly <br> Agree <br> $\mathbf{5}$ | Agree | Neutral | Disagree | Strongly <br> Disagree <br> ( | Total |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| Number of <br> Faculty | 7 | 18 | 4 | 1 | 0 | 30 |
| Percentage | 23.33 | 60.00 | 13.33 | 3.30 | 0 | 100.00 |
| Weighted Score | 35 | 72 | 12 | 2 | 0 | 121 |
| Weighted Mean <br> Score |  |  |  |  |  |  |

Table 1 shows that out of 30 faculty surveyed, 7 i.e. $23.33 \%$ of faculty strongly agree that the curriculum helps to gain both theoretical and practical knowledge, 18 i.e. $60.00 \%$ of faculty agree for the same, 4 i.e. $13.33 \%$ of faculty' views are neutral, 1 i.e. $3.30 \%$ of faculty disagree and none of faculty strongly disagree that the curriculum helps to gain both theoretical and practical knowledge.

The results to Question 1 are presented below in diagram as shown in Fig.1.


Fig.1. Percentage of responses on the curriculum helps to gain both theoretical and practical knowledge

Here, it is also observed that Weighted Mean Score of Question No. 1 is 4.03 which lies between the Likert range of 3.4 to 4.2 i.e. range for 'Agree'. So, it can be concluded that there is agreement among faculty that curriculum helps to gain both theoretical and practical knowledge

Question No :(2) The curriculum is covered effectively in the allotted time period.

Table 2: Responses on the curriculum is covered effectively in the allotted time period.

| Responses | $\begin{array}{\|l} \hline \text { Strongly } \\ \text { Agree } \\ \mathbf{5} \\ \hline \end{array}$ | Agree | Neutral 3 | Disagree <br> 2 | Strongly Disagree 1 | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Number of Faculty | 10 | 15 | 4 | 1 | 0 | 30 |
| Percentage | 33.33 | 50.00 | 13.33 | 3.33 | 0 | 100.00 |
| Weighted Score | 50 | 60 | 12 | 2 | 0 | 124 |
| Weighted Mean Score |  |  |  |  |  | 4.13 |

Table 2 shows that out of 30 faculty surveyed, 10 i.e. $33.33 \%$ of faculty strongly agree that, the curriculum is covered effectively in the allotted time period, 15 i.e. $50.00 \%$ of faculty agree for the same, 4 i.e. $13.33 \%$ of faculty' views are neutral, 1 i.e. $3.33 \%$ of faculty disagree and none of faculty strongly disagree the curriculum is covered effectively in the allotted time period.

The results to Question 2 are presented below in diagram as shown in Fig.2.


Fig.2. Percentage of responses on curriculum is covered effectively in the allotted time period

Weighted Mean Score of Question No. 2 is 4.13 which fall in the Likert range of 'Agree' and hence it can be concluded that the faculty agree that curriculum is covered effectively in the allotted time period

Question No: (3) The syllabus is adequate to link the gap between academia and industry/employers in the current global scenario.

Table 3: Responses on the syllabus is adequate to link the gap between academia and industry/employers in the current global scenario.

| Responses | Strongly <br> Agree <br> $\mathbf{5}$ | Agree | Neutral | Disagree | Strongly <br> Disagree <br> $\mathbf{1}$ | Total |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| Number of <br> Faculty | 6 | $\mathbf{4}$ | $\mathbf{3}$ | $\mathbf{2}$ | 2 | 0 |

Table 3 shows that out of 30 faculty surveyed, 6 i.e. $20.00 \%$ of faculty strongly agree that the syllabus is adequate to link the gap between academia and industry/employers in the current global scenario, 14 i.e. $46.66 \%$ of faculty agree for the same, 8 i.e. $26.66 \%$ of faculty' views are neutral, 2 i.e. $6.663 \%$ of faculty disagree and none of faculty strongly disagree that the syllabus is adequate to link the gap between academia and industry/employers in the current global scenario.

The results to Question 3 are presented below in diagram as shown in Fig.3.


Fig.3. Percentage of responses on the syllabus is adequate to link the gap between academia and industry/employers in the current global scenario

Weighted Mean Score of Question No. 3 is 3.80 which lies between the Likert range of 3.4 to 4.2
i.e. range for 'Agree'. So, it is clear that the syllabus is adequate to link the gap between academia and industry/employers in the current global scenario.

Question No: (4) The course content is evenly distributed in all the units
Table 4: Responses on the course content is evenly distributed in all the units

| Responses | Strongly <br> Agree <br> $\mathbf{5}$ | $\mathbf{A g r e e}$ | Neutral | Disagree | Strongly <br> Disagree <br> $\mathbf{1}$ | Total |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| Number of <br> Faculty | 7 | 13 | 9 | 1 | 0 | 30 |
| Percentage | 23.33 | 43.33 | 30.00 | 3.33 | 0 | 100.00 |
| Weighted Score | 35 | 52 | 27 | 2 | 0 | 116 |
| Weighted Mean <br> Score | $\mathbf{3}$ | $\mathbf{3}$ |  |  |  |  |

Table 4 shows that out of 30 faculty surveyed, 7 i.e. $23.33 \%$ of faculty strongly agree that the course content is evenly distributed in all the units, 13 i.e. $43.33 \%$ of faculty agree for the same, 9 i.e. $30.00 \%$ of faculty' views are neutral, 1 i.e $3.33 \%$ of faculty disagree and None of faculty strongly disagree that the course content is evenly distributed in all the units.

The results to Question 4 are presented below in diagram as shown in Fig. 4.


Fig.4. Percentage of responses on the course content is evenly distributed in all the units
Weighted Mean Score of Question No. 4 is 3.86 which lies between the Likert range of 3.4 to 4.2 i.e. range for 'Agree'. So, it is clear that the course content is evenly distributed in all the units.

Question No: (5) Recent advancements are frequently upgraded and added in the curriculum.

Table 5: Responses on the recent advancements are frequently upgraded and added in the curriculum.

| Responses | Strongly <br> Agree <br> $\mathbf{5}$ | Agree | Neutral | Disagree | Strongly <br> Disagree <br> $\mathbf{1}$ | Total |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| Number of <br> Faculty | 7 | $\mathbf{4}$ | $\mathbf{3}$ | $\mathbf{2}$ | 17 | 4 |
| 1 | 1 | 30 |  |  |  |  |
| Percentage | 23.33 | 53.33 | 13.33 | 6.66 | 3.33 | 100 |
| Weighted Score | 35 | 68 | 12 | 2 | 1 | 118 |
| Weighted Mean Score |  |  |  |  |  |  |

Table 5 shows that out of 30 faculty surveyed, 7 i.e. $23.33 \%$ of faculty strongly agree that the recent advancements are frequently upgraded and added in the curriculum, 17 i.e. $53.33 \%$ of faculty agree for the same, 4 i.e. $13.33 \%$ of faculty' views are neutral, 1 i.e. $6.66 \%$ of faculty disagree and 1 i.e. $3.33 \%$ of the faculty strongly disagree that the recent advancements are frequently upgraded and added in the curriculum.

The results to Question 5 are presented below in diagram as shown in Fig.5.


Fig.5. Percentage of responses on the recent advancements are frequently upgraded and added in the curriculum.

Weighted Mean Score of Question No. 5 is 3.93 which lies between the Likert range of 3.4 to 4.2 i.e. range for 'Agree'. So, it is clear that the recent advancements are frequently upgraded and added in the curriculum.

Question No: (6) The syllabus is structured to explicate your teaching goals and learning outcome.

Table 6: Responses on the syllabus is structured to explicate your teaching goals and learning outcome.

| Responses | Strongly <br> Agree <br> $\mathbf{5}$ | $\mathbf{A g r e e}$ | Neutral | Disagree | Strongly <br> Disagree <br> $\mathbf{1}$ | Total |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| Number of | 9 | $\mathbf{3}$ | $\mathbf{2}$ | 5 | 1 | 0 |
| Faculty |  |  |  |  |  |  |

Table 6 shows that out of 30 faculty surveyed, 9 i.e. $30.00 \%$ of faculty strongly agree that the syllabus is structured to explicate your teaching goals and learning outcome, 15 i.e. $50.00 \%$ of faculty agree for the same, 5 i.e. $16.66 \%$ of faculty' views are neutral, 1 i.e. $3.33 \%$ disagree and none of the faculty strongly disagree that the syllabus is structured to explicate your teaching goals and learning outcome.
The results to Question 6 are presented below in diagram as shown in Fig.6.


Fig.6. Percentage of responses on the syllabus is structured to explicate your teaching goals and learning outcome.

Weighted Mean Score of Question No. 6 is 4.06 which lies between the Likert range of 3.4 to 4.2 i.e. range for 'Agree'. So, it is clear the syllabus is structured to explicate your teaching goals and learning outcome.

Question No: (7) Adequate books and reference material are available for the topics mentioned in the curriculum in the college library.

Table 7: Responses on adequate books and reference material are available for the topics mentioned in the curriculum in the college library.

| Responses | Strongly <br> Agree <br> $\mathbf{5}$ | $\mathbf{A g r e e}$ | Neutral | Disagree | Strongly <br> Disagree <br> $\mathbf{1}$ | Total |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| Number of <br> Faculty | 6 | 16 | 7 | 1 | 0 | 30 |
| Percentage | 20.00 | 53.33 | 23.33 | 3.33 | 0 | 100.00 |
| Weighted Score | 30 | 64 | 21 | 2 | 0 | 117 |
| Weighted Mean <br> Score | $\mathbf{3}$ | $\mathbf{3}$ |  |  |  |  |

Table 7 shows that out of 30 faculty surveyed, 6 i.e. $20.00 \%$ of faculty strongly agree that adequate books and reference material are available for the topics mentioned in the curriculum in the college library, 16 i.e. $53.33 \%$ of faculty agree for the same, 7 i.e. $23.33 \%$ of student's views are neutral, 1 i.e. $3.33 \%$ faculty disagree and none of the faculty strongly disagree that adequate books and reference material are available for the topics mentioned in the curriculum in the college library
The results to Question 7 are presented below in diagram as shown in Fig.7.

# Adequate books and reference material are available for the topics mentioned in the curriculum in the college library 



Fig.7. Percentage of responses on equal weightage is given to theory and practical course content

Weighted Mean Score of Question No. 7 is 3.90 which lies between the Likert range of 3.4 to 4.2 i.e. range for 'Agree'. So, it is clear that adequate books and reference material are available for the topics mentioned in the curriculum in the college library

## Conclusion

Following table and diagram present Weighted Mean Score on various questions:
Table 8: Weighted Mean Score of questions

| S. No. | Parameters | Weighted <br> Mean Score |
| ---: | :--- | :--- |
| 1. | The curriculum helps to gain both theoretical and practical <br> Knowledge. | 4.03 |
| 2. | The curriculum is covered effectively in the allotted time period. | 4.13 |
| 3. | The syllabus is adequate to link the gap between academia and <br> industry/employers in the current global scenario. | 3.80 |
| 4. | The course content is evenly distributed in all the units. | 3.86 |
| 5. | Recent advancements are frequently upgraded and added in the <br> curriculum. | 3.93 |
| 6. | The syllabus is structured to explicate your teaching goals and <br> learning outcome. | 4.06 |
| 7. | Adequate books and reference material are available for the <br> topics mentioned in the curriculum in the college library. | 3.90 |



Fig.8. Weighted Mean Score

Table 8 and Fig 8 show that the average of Weighted Mean Score of all questions related to curriculum is 4.00 which lies between Likert range of 3.4 to 4.2 , that is, the range for 'Agree', from which it can be concluded that on an average faculty member agree that the curriculum, content and syllabus designed by the University and its future prospects are adequate, updated and Recent advancements are frequently upgraded and added in the curriculum. The syllabus is structured to explicate your teaching goals and learning outcome.

# Khalsa College for Women, Amritsar GT Road, Amritsar 

## Employer Feedback Form (2020-21)

Name
Designation
Company/Business
Address and Mobile no $\qquad$

| S. No. | Parameters | Strongly <br> Agree | Agree | Neutral | Disagree | Strongly <br> Disagree |
| :---: | :--- | :--- | :--- | :--- | :--- | :--- |
| 1. | The design of the curriculum is <br> appropriate to cover all the <br> relevant topics required to meet <br> industry standards. |  |  |  |  |  |
| 2. | The syllabus is adequate to <br> develop the soft skills required to <br> link the gap between academia <br> and industry/employers in the <br> current global scenario. |  |  |  |  |  |
| 3. | The curriculum enhances the <br> ability to access, evaluate and <br> synthesize information |  |  |  |  |  |
| 4. | The curriculum enhances <br> technical skills of college <br> students. |  |  |  |  |  |
| 5. | The curriculum focuses on <br> ability to solve work place <br> problems |  |  |  |  |  |
| 6. | The curriculum promotes the use <br> of workplace equipment |  |  |  |  |  |

# Khalsa College for Women, Amritsar GT Road, Amritsar 

## Employer Feedback Form (2020-21)

Name
Designation
Company/Business
Address and Mobile no $\qquad$

| S. No. | Parameters | Strongly <br> Agree | Agree | Neutral | Disagree | Strongly <br> Disagree |
| :---: | :--- | :--- | :--- | :--- | :--- | :--- |
| 1. | The design of the curriculum is <br> appropriate to cover all the <br> relevant topics required to meet <br> industry standards. |  |  |  |  |  |
| 2. | The syllabus is adequate to <br> develop the soft skills required to <br> link the gap between academia <br> and industry/employers in the <br> current global scenario. |  |  |  |  |  |
| 3. | The curriculum enhances the <br> ability to access, evaluate and <br> synthesize information |  |  |  |  |  |
| 4. | The curriculum enhances <br> technical skills of college <br> students. |  |  |  |  |  |
| 5. | The curriculum focuses on <br> ability to solve work place <br> problems |  |  |  |  |  |
| 6. | The curriculum promotes the use <br> of workplace equipment |  |  |  |  |  |

