

## Feedback Analysis (2017-18)

### Student Satisfaction Survey

Number of Responses: 387

Q1. How well did the teachers prepare for the classes?

Thoroughly	Satisfactorily	Poorly	Indifferently	Won't teach at all
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74% of students stated Thoroughly, while 26% of students stated Satisfactorily

Q2. How well were the teachers able to communicate?

Always effective	Sometimes effective	Just satisfactorily	Generally ineffective	Very poor communication
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78% of students stated Always Effective, while 20% of students stated Satisfactorily and 2% belonged to Just Satisfactorily

Q3. The teacher's approach to teaching can best be described as

Excellent	Very good	Good	Fair	poor
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93% of students stated Excellent, while 7% of students stated Very Good

Q4. Fairness of the internal evaluation process by the teachers.

Always fair	Usually fair	Sometimes unfair	Usually unfair	Unfair
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86% of students stated Always Fair, while 13% stated Usually Fair and 1% belonged to Sometimes Unfair.

Q.5 Was your performance in assignments discussed with you?

Every time	Usually	Occasionally/Sometimes	Rarely	Never
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93% of students stated Every Time, while 5% stated Usually and 2% belonged to Sometimes.

Q.6 The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.

Regularly	Often	Sometimes	Rarely	Never
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79% of students stated Regularly, while 12% stated Often and 9% belonged to Sometimes.

Q7. The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.

Significantly	Very well	Moderately	Marginally	Not at all
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83% of students stated Significantly, while 9% stated Very well and 8% belonged to Moderately.

Q8. The institution provides multiple opportunities to learn and grow.

Strongly agree	Agree	Neutral	Disagree	Strongly disagree
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98% of students stated Strongly Agree, while 2% stated Agree

Q.9 Teachers inform you about your expected competencies, course outcomes and programme outcomes

Every time	Usually	Occasionally/Sometimes	Rarely	Never
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89% of students stated Every Time, while 9% stated Usually and 2% belonged to Sometimes.

Q10. Your mentor does a necessary follow-up with an assigned task to you.

Every time	Usually	Occasionally/Sometimes	Rarely	I don't have a mentor
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97% of students stated Every Time, while 2% stated Usually and 1% belonged to Sometimes.

Q11. The teachers identify your strengths and encourage you with providing right level of challenges.

Fully	Reasonably	Partially	Slightly	Unable to
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92% of students stated Fully, while 8% stated Reasonably.

Q12. Teachers are able to identify your weaknesses and help you to overcome them.

Every time	Usually	Occasionally/Sometimes	Rarely	Never
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96% of students stated Every Time, while 3% stated Reasonably and 1% belonged to Sometimes.

Q13. The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.

Strongly agree	Agree	Neutral	Disagree	Strongly disagree
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94% of students stated Strongly Agree, while 6% stated Agree

Q14. The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem-solving methodologies for enhancing learning experiences.

To a great extent	Moderate	Some What	Very Little	Not at all
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84% of students stated To a great extent, while 12% stated Moderate and 4% belonged to Some What

Q15. Teachers encourage you to participate in extracurricular activities.

Strongly agree	Agree	Neutral	Disagree	Strongly disagree
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78% of students stated Strongly Agree, while 18% stated Agree and 4% belonged to Neutral

Q16. Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.

To a great extent	Moderate	Some What	Very Little	Not at all
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91% of students stated To a great extent, while 6% stated Moderate and 3% belonged to Some What

Q 17. What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching

Above 90%	70-89%	50-69%	30-49%	Below 29%
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74% of students stated 70-89%, while 26% stated 50-69% and 1% belonged to Some What

Q18. The overall quality of teaching-learning process in your institute is very good.

Strongly agree	Agree	Neutral	Disagree	Strongly disagree
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94% of students stated Strongly Agree, while 6% stated Agree

**Summary of Responses:**

The faculty members and teaching-learning process of Khalsa College for Women were assessed on various parameters involved in Students' Satisfaction Survey. The summary of students' responses communicated that maximum number of students were extremely satisfied with teachers' proficiency in their subject, teaching and mentoring process and also with the internal evaluation process adopted by the college. A notable number of students, i.e. about 98%, appreciated the multiple learning and growth opportunities provided to the students by the institute. However, the students wanted the institute to organise frequent career counselling sessions, better placement and research opportunities for the students